# PAYMENT POLICY AND BILLING TERMS (UNITPAY INTEGRATION)

Effective Date: November 4, 2026
Jurisdiction: Republic of Latvia / European Union

## 1. GENERAL PROVISIONS

1.1. This Payment Policy (hereinafter the "Policy") governs the procedures, accepted payment methods, delivery terms, and security standards applicable to transactions conducted on the Minecraft multiplayer server network (hereinafter the "Service", "Project").

1.2. Executing any payment on the Service constitutes unconditional agreement with the Terms of Service, Privacy Policy, and this Payment Policy.

1.3. All payments made by the User represent licensing fees for a limited, non-exclusive, revocable license to utilize intangible digital content and in-game virtual features within the Server environment.

1.4. The Project is not affiliated with, endorsed, or supported by Mojang Studios or Microsoft Corporation. All transactions strictly adhere to the Minecraft Commercial Usage Guidelines.

## 2. ACCEPTED PAYMENT METHODS VIA UNITPAY

Payment processing on the Service is facilitated via the certified payment aggregator Unitpay (unitpay.ru / unitpay.money). The platform supports multi-channel processing:

### 2.1. Bank Cards:

- International bank cards: Visa, MasterCard, Maestro (including non-RUB foreign bank cards, subject to active routing channels within Unitpay);
- National payment system cards: "MIR", as well as Visa and MasterCard issued by financial institutions in the Russian Federation.

- ### 2.2. Instant Payment Systems & Mobile Wallets:

- Fast Payments System (SBP / QR-code and mobile banking clearing);

- Mobile wallet integrations (Yandex Pay, Apple Pay / Google Pay where active on the payment form).

### 2.3. Electronic Wallets & Alternative Methods:

- YooMoney (formerly Yandex.Money);
- WebMoney and other alternative payment channels configured within the active Unitpay merchant profile.

2.4. The specific list of payment methods presented to the User is dynamically generated on Unitpay's secure checkout page based on the payer's region, currency, and active merchant settlement rails.

## 3. PAYMENT PROCEDURE & TRANSACTION PROCESSING

3.1. To execute a digital purchase, the User:

- enters their exact in-game identifier (Minecraft username);
- selects the desired digital perk, rank, or virtual currency package;
- chooses a supported payment method and confirms acceptance of the legal terms;
- clicks the checkout button to initiate payment.

3.2. The User is securely redirected to the encrypted authorization interface of the Unitpay processing center.

3.3. For bank card payments, the User inputs:

- 16-digit primary account number (PAN);
- Expiration date (MM/YY);
- Cardholder name (in Latin characters as embossed on the card);
- Security verification code (CVV2 / CVC2).

3.4. For cards supporting 3D-Secure protocols (Verified by Visa, MasterCard Identity Check, MirAccept), the User completes identity verification via an SMS one-time passcode (OTP) or mobile banking push approval.

3.5. For SBP transactions, the User scans the dynamic QR code using their banking application and authorizes the transfer.

## 4. PAYMENT SECURITY & PCI DSS COMPLIANCE

4.1. Transaction security is guaranteed directly by the Unitpay processing center.

4.2. Unitpay maintains valid certification of compliance with the highest data security tier in the payment card industry — PCI DSS Level 1, covering collection, storage, processing, and transmission of cardholder data across Visa, MasterCard, and MIR networks.

4.3. The Service DOES NOT collect, process, or store sensitive cardholder data, full card numbers, expiration dates, or CVV/CVC codes on its technical servers. All cardholder interactions take place exclusively within encrypted, PCI-DSS-certified environments utilizing TLS 1.3 / SSL encryption.

4.4. Neither the Project Administration nor unauthorized third parties have access to the User's confidential payment credentials.

## 5. CURRENCY, PRICING & CONVERSION

5.1. Base prices are displayed in Russian Rubles (RUB), Euros (EUR), or other currencies supported at checkout.

5.2. If a card is charged in a currency different from the Unitpay terminal billing currency, conversion is performed by the issuing bank at its internal cross-border exchange rates.

5.3. Displayed pricing includes applicable statutory Value Added Tax (VAT / PVN) where mandated by European Union or local consumer tax regulations.

## 6. DELIVERY OF DIGITAL CONTENT

6.1. Fulfillment of purchased virtual items and perks occurs through automated, real-time dispatch systems.

6.2. Purchased virtual perks and entitlements are credited to the specified Minecraft User Account immediately upon receipt of successful transaction confirmation from Unitpay (typically within seconds, but up to 15 minutes depending on interbank settlement speeds).

6.3. In the event of network delays, Users may contact customer support with their Unitpay Transaction ID / Payment ID.

## 7. REFUND POLICY (RIGHT OF WITHDRAWAL WAIVER)

7.1. In accordance with Article 16(m) of EU Consumer Rights Directive 2011/83/EU and the Terms of Service, delivery of digital content commences immediately upon payment approval. By completing a transaction via Unitpay, the User explicitly requests immediate performance and expressly waives their statutory 14-day right of withdrawal.

7.2. Refunds are granted strictly under exceptional circumstances involving technical discrepancies attributable to the Service (e.g., duplicate charges or verified failure to deliver unconsumed digital entitlements).

7.3. Account suspensions or bans resulting from substantiated infractions of the Server Rules or anti-cheat regulations do not give rise to any claim for reimbursement or compensation.

## 8. CUSTOMER SUPPORT & CONTACT INFORMATION

For billing inquiries, delivery issues, or transaction assistance regarding Unitpay payments:

- Support Email: roleboba.live@gmail.com
- Official Discord Ticket Desk: https://discord.gg/TcGuyhDY7G
- Official Website: https://nexusland.nexus/
- Operator Details: Self-employed individual (Pašnodarbinātā persona) Aleksandrs Geletejs, Personal Code: 12090321578, Registered Address: Baloži, Krišjāņa Barona iela 2, LV-2128, Latvia